

RK2 SYSTEMS

421A SOUTH ANDREASEN DRIVE • ESCONDIDO, CA 92029 • 760-746-7400 • FAX 760-746-7460

TWO YEAR LIMITED WARRANTY

All RK2 Delta Star and Cyclone chillers are warranted against defects in parts and workmanship for a period of two years from the date of original end-user purchase. The limited warranty covers only parts and labor based upon RK2 Systems service cost and RK2 Systems is not liable for field repair work without prior written or verbal agreement with a Repair Authorization (RA) number with a fixed maximum charge.

The warranty applies only to the original purchaser and is not transferable.

The warranty covers only the repair or replacement of RK2 Systems products and is limited to RK2 Systems cost of defective parts.

Once RK2 Systems determines that the defect is due to parts or workmanship and that the product is under warranty, RK2 Systems will repair or replace the product solely at their discretion.

Our warranty does not include the following:

- Damage caused by freezing, inadequate or no water flow.
- Damage caused by improper installation or maintenance by user or their agent.
- Damage caused due to misapplication of product.
- Damage caused by corrosion, abuse, accident, alteration or improper use.
- Damage caused by flood, fire, earthquake, tornado or other acts of God.
- Damage caused by electrical spikes, surges, brownouts or improper voltage or amperage.
- Damage caused by failure of any third party equipment (ie., controller, pump, etc.)
- Incidental damage to other equipment, property or livestock.

In the event of a defect or failure of the product, immediately contact RK2 Systems for assistance. RK2 Systems will at their discretion:

- Provide user-replaceable parts to restore the unit to proper operation.
 - Provide a Repair Authorization (RA) number with a specified dollar limit for a qualified technician to provide a field repair.
 - Provide a Return Authorization (RA) number to return the chiller with original packaging to RK2 Systems Inc., 421A South Andreasen Drive, Escondido, CA 92029 by prepaid freight. You need to include the serial number as well as proof of purchase and/or a copy of the original bill of sale along with the RA number. COD shipments will be refused.